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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: URANO, et al.

Serial No.: 09/911,186

Filed: July 25, 2001

For: METHOD FOR MONITORING A COMPUTER SYSTEM

Group: 2155

Examiner: Unassigned (T. Nguyen previously in parent application)

SECOND PRELIMINARY AMENDMENT

Commissioner for Patents
Washington, D.C. 20231

October 17, 2001

Sir:

IN THE CLAIMS

Please cancel claim 1 without prejudice or disclaimer.

Please add the following new claims:

--8. A computer monitoring system comprising:

a manager computer; and

a plurality of agent computers coupled to the manager computer over a

network,

wherein said manager computer, in response to an abnormal state occurring on one of said plurality of agents computers:

presumes a first cause of said abnormal state;

requests said plurality of agent computers to collect logs to prove said presumed first cause;

receives said collected log from each of said plurality of agent computers;

compares said collected logs with each other;